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| Alan Wilson |  |
| 1924 Primrose St  Pekin, IL 61554  309-241-7990  nannerfox@me.com | Objective  *“To secure an entry-level Programming and Development position that will utilize, challenge, and expand my education, experience, and overall passion for Development, while working to enhance my employers’ operations, and provide reinforcement for those working alongside of me.”* |
| Proficient Skills:  * HTML * CSS * JavaScript * JSON * jQuery * ReactJS * SQL * MongoDB * NodeJS * Bootstrap * Graphic Design  Work History |
| *Warranty Administrator*  *Ray Dennison Chevrolet*  *05/2015 - Present*  Worked in a Support and Administration role with responsibilities of:  - Invoicing and billing  - Data entry and management  - Warranty claims management and handling  - Dealership inventory management and billing for services performed  - Payroll and production tracking for the entire Service Department  - Report generation  - Clerical and office support  - Technical support for shop equipment (computers, printers, electronics)  *Service Consultant*  *Ray Dennison Chevrolet*  *09/2008 - 05/2015*  Worked with customers in a friendly and professional manner to:  - Set appointments  - Coordinate repairs  - Sell needed work  - Make experience based recommendations  - Up-sell recommended items  - Provide technical support and troubleshooting options for phone and walk-in customers  - Facilitate transportation options  - Be the main point of contact between the facility and the customer  While managing a team of technicians to:  - Dispatch daily work  - Track production  - Maintain a schedule  - Resolve conflicts of interest, scheduling, and technician skills  *Automotive Technician*  *Ray Dennison Chevrolet*  *03/2002 - 09/2008*  Light-Duty vehicle maintenance:  - Oil changes  - Tire rotations  - Safety InspectionsMinor sales and repairs of maintenance items:  - Air Filters  - Cabin Filters  - Bulbs  - Wiper Blades  - Brakes  - Tire Repairs  - Minor Technical Repairs  *Network Cable Installer*  *Olympia CUSD #16*  *06/1998 - 08/1999*  Summer Job installing network connections to the Olympia School District for their expansion of the Wide Area Network. Duties and areas of focus:  - Ethernet/Cat 5 terminations and routing cables into every room of the High School and Middle School campuses  - Fiber Optics terminations and routing Fiber Optics between substations  - Troubleshooting connection issues  - Assembling and setup of computers for use on the Network |
| Education |
| * 2017-Present: CoderCamps / Woz-U (Scottsdale, AZ)   Full Stack Web Development   * 2010: Dale Carnegie Course * 2003-2009: Illinois Central College (East Peoria, IL) * 2001-2002: Southern Illinois University (Carbondale, IL) * 1997-2001: Olympia High School (Stanford, IL)   High School Diploma |
| Professional Profile |
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